

Six steps to Ultrafast Full Fibre broadband

1

Visit the website and pledge your voucher towards the community's target

2

Encourage others to do the same

3

Look out for your UK government email to validate your voucher

4

We'll start building when we have enough confirmed vouchers

5

You need to order a full-fibre service when it's live

6

Look out for your UK government email and confirm you're connected

*Based on data from Ofcom 'UK home broadband performance, measurement period November 2020'. **Based on data from Ofcom 'Building a full-fibre' report 2018. ***Voucher pledges and schemes are subject to Openreach Pledge Terms and current Gigabit Broadband Voucher Scheme terms and conditions. In some areas voucher values may be eligible for an additional top-up funded by the local council. The Gigabit Broadband Voucher Scheme address checker will indicate if this applies to you.

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Upgrade your broadband network

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Your property is currently eligible for UK government funding to improve your broadband under the Gigabit Broadband Voucher Scheme.

This means you can **claim a voucher worth £4,500***** which would contribute towards building an Ultrafast Full Fibre broadband network for you and your community.

If you and your neighbours pledge and validate your UK Gigabit Vouchers from government we can get started on the build through our **Fibre Community Partnership** programme.

Pledge today at: openreach.co.uk/connectmycommunity

My broadband speed is ok, why should I do this?

You may already have access to Superfast Fibre broadband which is a mix of fibre and copper technology.

Ultrafast Full Fibre broadband will connect your property using a **single pure fibre cable**.

What this means to you:

- **It's 10x faster***
- **It's 5x more reliable****
- **Use more devices at once**
- **It's future-proof**

High-speed and ultra reliable broadband is now one of the **first things people think about** when looking for a new home. It ranked higher than good parking or having a back garden - and **for 40% of people it's a dealbreaker**.

Why you should make the switch to Ultrafast Full Fibre broadband

Superfast vs Ultrafast	Superfast Fibre Broadband	Ultrafast Full Fibre Broadband
Download 2hr movie	Under 24 minutes	Under 2 minutes
Download 100 music tracks	Under 80 seconds	Under 7 seconds
Upload 2GB file	13.5 minutes	Under 73 seconds

Are there any terms and conditions I should be aware of?

Yes. By pledging and validating your voucher you are saying you'll order a full fibre service once it's available to you.

Can I use the voucher to meet my current broadband costs?

No. The voucher can only be put towards the cost of the network build. You'll have to pay for a broadband package.

How much will it cost?

Prices vary per provider. You could also ask your existing provider about an upgrade.

How long will it take?

Our network build usually takes around 12 months, but it can take longer in some cases. Please note, vouchers from the Gigabit Broadband Voucher Scheme expire after 12 months.

Pledge your voucher at openreach.co.uk/connectmycommunity

